



**TERRATEST**

## INTEGRATED MANAGEMENT POLICY

Any productive activity, including our own, no has sense today without a strong commitment to **quality and safety** of work, **respect for the environment** and **innovation** applied to the creation and improvement of products and services offered to our customers.

Therefore, our mission is to research, develop and implement technical solutions related to special foundations and soil improvement. Among other things, we are specialists in piloting, with manufacturing units integrates into the company's own structure, highlighting the high expertise and experience of our staff, providing national and international coverage, exporting technology, products, and highly qualified personnel.

We want to be able to give the best technical solution, quality, and economic customer worldwide, making it so that TERRATEST the first choice in which to think within the scope of special foundations and soil improvement.

In order to direct and guide the implemented Management System, the culture of our organization is based on the following principles:

### CUSTOMER



To provide innovative, high quality products and services that meet the needs and expectations of our customers through expectations of our customers through transparent communication, best practices and by efficiently channeling efficiently channeling any incident. Measurement, monitoring and evaluation of performance.

### DIGITIZATION



Protection of privacy and security of employee and customer data. Compliance with applicable laws and regulations on data protection and investment in technologies and digital transformation. Constant assessment of the impact of digitalization on the workplace and society.

### EQUALITY AND DIVERSITY



Promote equal opportunities for all employees, regardless of their personal characteristics, in a tolerant work environment, respecting and valuing the cultural, linguistic and opinion differences of its employees and customers.  
Encourage diversity and commitment in the hiring and promotion of all employees.

### ENVIRONMENT AND WATER



Commitment to minimizing environmental impact and protecting the environment in all our construction activities and operations by promoting the sustainable use of resources, through sustainable construction practices and awareness and training for all our employees.



Integration of water in the corporate strategy. Working methodology with the best actions for the prevention of pollution in all our activities and promoting the sustainable use of the resource, maximizing water efficiency. Follow-up and monitoring of consumption.



### **INTEGRATED MANAGEMENT SYSTEM**

The company is committed to integrating quality, environmental and innovation management systems in all its operations and processes, as well as company objectives and fostering a culture of continuous improvement at all levels of the organization.



### **HEALTH AND SAFETY**

Identification and assessment of risks, as well as implementation and continuous improvement of occupational health and safety measures using the best tools and means.



### **SOCIAL RESPONSIBILITY AND ETHICS**

Ethical policy in all its business operations, promoting transparency, integrity and honesty in its relations with all stakeholders, contributing to the well-being of society at large, through the adoption of responsible business practices and support for social and community initiatives.



### **HUMAN RESOURCES**

We are committed to providing an enriching work environment that fosters learning and personal and professional development. We offer ongoing training and education programs for all our employees, and ensure that employees have access to the tools and resources they need to fulfil their job responsibilities effectively.

With this integrated management and teamwork, we aim to build the company we all want, a benchmark in quality and safety, respect for the environment and technological development, striving to maintain a high level of satisfaction of all stakeholders.

This policy shall be communicated within the organization and made available to interested parties, shall be kept continuously updated, shall be reviewed at least annually, taking into account the purpose and context of the company, and shall serve as a basis for the establishment of quality, safety, environmental and innovation objectives.

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